

LAVA ARC12
A User's Guide

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Protect our environment! We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.

Welcome

Congratulations on your purchase of the LAVA mobile phone. Your phone provides many functions which are practical for daily use, such as a hands-free loudspeaker, camera, MP3 player, video recorder, LED Torch, Super Loud Speaker, Hindi Language Input, Display and more. Your phone can also connect to a PC, laptop, or other device using a USB data cable.

Please use the original accessories in order to achieve best results. Use of non-original components may cause damage to machinery, for which the company shall not be held responsible.

LAVA support and contact Information

Innovative functions

Advanced Auto Call Recording

You can record all your conversations by activating Autocall recorder, under Settings>Call settings>Advanced settings>Auto call recorder. This Model has advanced auto call recording which stores all the conversations for a particular contact into a folder whose name is same as contact's name.

Mobile Tracker

IF your mobile is lost or stolen, you can get your mobile report by the tracking function. First you need set a password and a notify number, and then enable it. If an illegal user is using your mobile, a SMS will be sent to the notify number so that you can obtain the number and location of the illegal user.



Safe transportation first

Please observe all local laws and regulations.

Do not use your mobile phone while driving.

Safe transportation should be considered first when driving.



Disturbance

All mobile phone performances might be reduced or fluctuate during a disturbance.



Turn off when in the hospital

Please follow related limitations.

Please switch your mobile phone off when near a medical instrument.



Turn off on an airplane

Please follow related limitations.

Do not try to use your mobile phone on an airplane.

**Use qualified after sales service**

Only a qualified technician can install or repair your mobile phone. Please contact LAVA authorized service center in case of phone failure.

**Accessories and batteries**

Only use the authorized accessories and batteries and do not connect to incompatible manufacturers or products.

**Waterproof**

Your mobile phone is not waterproof. Please keep it away from water.

**Backup**

Remember to make a backup or keep a written record of all important information saved in your mobile phone.

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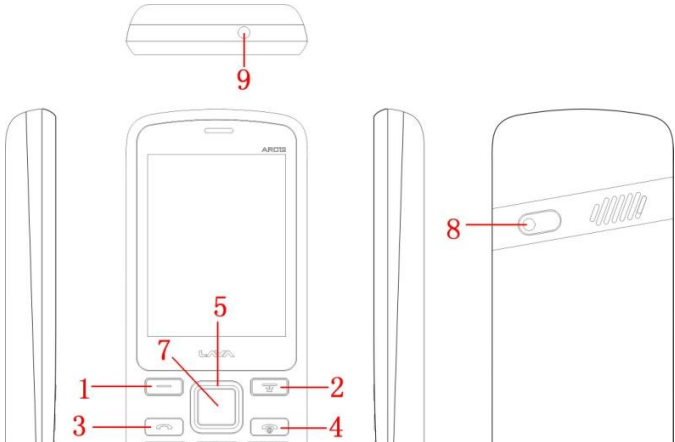
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Your phone



Special Key Function in the standby screen.

- Press and hold Right Soft Key to turn on/off the Torch.
- Press and hold # key to activate the General/Silent mode.
- Press and hold 0 key to enter the FM radio screen, and under this function use * key and # key for adjusting the volume.
- Direction keys and shortcuts- Up key : Camera, Down key : Calendar, Left key : SMS, Right key : Shortcuts, Center key : Music.

# key	Hold the # key for 2s in standby mode to switch between silent mode and normal mode. Press the # key in edit state to switch between input methods.
* key	In edit interface, you can press * key to select a symbol. In standby mode, Press and hold the * key up for 2s can input "+". Quickly and continuously press the * key can input "P" or "W". "P" and "W" are used for calling the extension; "+" is used for dialing an

Power off

In Standby mode, press and hold End key to switch off the phone.

In the Standby mode, press **LSK** and then * key to lock/unlock the phone screen.

Assemble & charge

SIM card in

Please insert the SIM Card according to the label on the phone. Make sure that the clipped corner of the SIM card and the metallic contacts are facing the correct direction.

Memory card in

Slide the Memory card into the Memory card slot with the metallic pins facing downwards. Push the metallic sheet until it locks into place.

To remove the Memory card, just slide the card outward with a similar action.

Battery in

With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into place.

Charge up

Insert the lead of the travel charger to connecting slot of the phone, and then connect the charger to a standard power socket.

When charging is complete, unplug the charger from the standard power socket first, and then disconnect the phone and

- Hindi input method

You can also enter the Menu->Settings->Phone settings->language to switch the proper language.

Basic Functions

Dial & Receive

After the setup described in the previous sections is completed, you are ready to make and receive calls using the basic information provided in this section.

Make a call

When the network carrier is shown on the screen, your phone has entered the Standby mode and you may make or receive calls. If you have installed two SIM cards, the two network carriers will appear on the screen.

The upper left icons on the screen indicate the signal intensity of the two SIM cards (strongest when full). The call quality is easily impaired by stumbling blocks. To improve signal intensity, keep clear all the blocks by moving about.

To make phone calls, you may dial the number from the Dial screen or from your phonebook. If you're making a long distance call, add the area code preceding the telephone number. After inputting phone number, quickly press * key twice until the symbol "p" appears, then input the extra number.

Answer a call

When there is an incoming call, the phone will notify you through vibration, ringing, vibration plus ringing, etc, according to

Upon entering the settings, you can customize your phone as per your requirement, it includes the following settings: Dual SIM settings, Profile, Phone settings, Call settings, Network settings, Security setting, Restore factory settings. The default password is: 4321

Gallery

The File Manager lists all the files stored in your phone or memory card.

Messages

This chapter introduces the messaging services provided by the GSM network. Some services may not be supported by the local network. After the SIM card is inserted, you can start to compose and send the txt messages. Also you can make simple setting by the SMS settings.

Multimedia

Camera

Select Camera to enter the camera preview screen, press **【OK Key】** to take a photo.

Music

Music player, you can enjoy the all music in the mobile phone.

Organizer

- PIN Lock

•The PIN (Personal Identification Number) code protects your SIM card from unauthorized use. The PIN code is usually supplied with the SIM card. When the PIN code request is enabled, the password is asked every time the phone is turned on.

Typing the Pin incorrectly for three times, shall lock the SIM card and you will need to use the PUK to unlock it. PUK is usually set by the network operator.

Enter the correct PUK to unlock the SIM card, and then enter the new PIN and press OK key or left soft key.

If you are prompted to enter the new PIN again, enter it and press OK key or left soft key.

If the PUK is correct, the SIM card will be unlocked and the PIN will be reset.

- Change PIN

Input old password, then new code, press new code again to confirm.

- Change PIN2

You can modify the PIN2 number here.

- Phone Lock

If turn on the phone lock, you need to input password everytime when power on the phone. Select Change password to change phone code.

- Auto Keypad Lock

You can set the time to lock the keypad automatically.

- PUK (8 digits)

Warning:

- Do not bump, shake or tamper with the phone or charger. This may cause battery leakage, overheating, explosion or even fire.
- Do not place the battery, phone or charger near a microwave or high-voltage device. This may cause battery leakage, overheating, explosion or even fire; also prevent the phone and AC adapter from overheating, smoking or short circuiting.
- Do not use the phone around volatile oil. This may cause fire, breakdown or damage.
- To avoid any damage or breakdown, do not disassemble the phone, battery, charger or internal components by yourself.

Using the Mobile Phone**Warning:**

- Do not use the phone while you are driving. Pull over and stop your automobile to dial or listen to a phone call.
- Usage of mobile phones in aircrafts or hospitals is prohibited. Switch the phone off to prevent interference with electronic medical devices. Follow any rules or regulations in such places.
- Do not use the phone at a gas station, near fuel or near chemicals.
- Do not use the phone near electronic medical devices such as hearing aids, pacemakers and auto-control devices such as fire detectors and automatic doors.
- If you have to use your mobile phone near an electronic medical device such as a pacemaker, please contact your manufacturer or dealer for information about preventing interference.

- Do not use a damaged, worn or broken charger. This may cause a fire.
- Clean dust away from the power socket to avoid the possibility of a fire.
- Do not store the charger near any liquids. If liquids spill onto the charger and may cause it to overheat or breakdown.
- If liquid does spill onto the charger, immediately unplug the power cable to prevent overheating, fire or another type of break down.
- Do not use the charger in places with high humidity like a bathroom. This may cause a fire or other breakdowns.
- Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.

Requirements for Mobile Phone

Avoid using your mobile phone in extremely high or low temperatures.

It is recommended that you do not use your mobile phone near a telephone, TV set, radio or other radio frequency sensitive devices.

Requirements for the Charger and AC Adapter

Please confirm if the environment temperature is within the range of 0°C ~40°C while charging.

SAR (Specific Absorption Rate) Information

The highest SAR value for this mobile phone is <1.6 W/Kg, in accordance with the requirements of the ICNIRP, which recommended that the limit for exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged over 1 gram of tissue. For more information, please visit our website (www.lavamobiles.com) to query.

nearest Authorised Collection Point or Collection Center.

- Separate the packaging material according to responsible waste disposal options and sorting for recycling.
- Always remove the battery from the product, when you do not intend to use the product anymore it in future.

Don'ts:

- Do not Dismantle your Lava Product on your own
- Do not give your e-waste to Kabbadi Wala / Scrap Dealer/ Rag Pickers.
- Do not dispose-off the e-waste in landfills
- Never dump E-waste in garbage bins.
- Do not dispose of your product at municipal waste bins or rooms.
- Do not throw used batteries into household waste.

Consequences of improper handling and disposal of E-Waste

- Improper disposal of waste prevents natural resources from being re-used.
- Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment
- If e-waste is not properly disposed of, it can threat to the health and well-being of humans and animals and it also has adverse effect on the environment.
- Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.

	Check if battery is appropriately charged.
Fail to connect to network	In case of Weak signal, please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information.
Display information while turning on	Check if the SIM card is installed correctly Handset lock password: If the handset lock is activated, you have to input handset password. Input PIN: if Inputting PIN while turning the phone on each time is activated, you have to input the PIN code. Input PUK code: When you've input wrong PIN code for 3 times will lock the SIM card. You need to input the PUK code provided by your network provider.
	Please check if the sound volume is tuned properly In an area with poor network conditions, example: basement, the signal might be weak. Try

	Please check if calling is forbidden because of default settings. Please check if the SIM is valid. Please check if the call barring is set. Please check if the fixed dial function is set.
Callers cannot contact you	Please check if the mobile phone is on and connected with the network. Please check if the Call barring or call divert is activated. Please check if the SIM card is valid.
Fail to charge	May be due to poor contact. Please check if the plug is connected well. Please confirm if the environment temperature is within the range of 0°C ~40°C while charging. If the battery or charger is damaged in that case you need to replace it.

- The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation
- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.
- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
- The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has been used in equipment other than that for which it has been specified usable by LAVA.
- All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

All warranty information, product features and specifications are subject to change without notice.

IMEI No.

Dealers Stamp

Date of purchase

Model No.